

Business performance and Productivity improvements

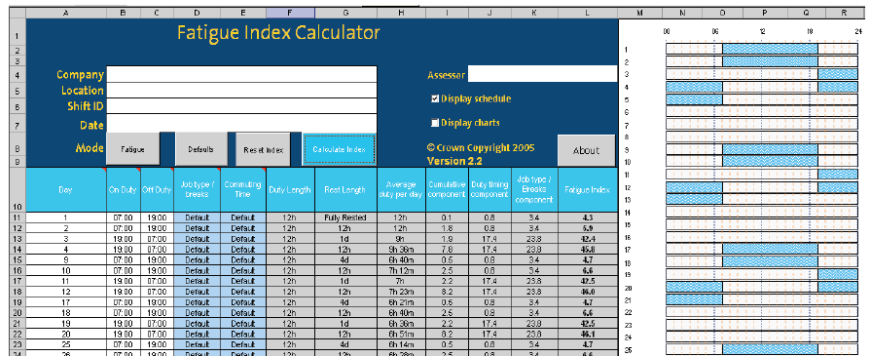
What can Rail Operational Development do for you?

Business performance & productivity

RODL can:

- Review your business processes and identify 'best practice' and provide advice on proposed changes to existing systems
- Provide Total Project management, taking business efficiency and productivity initiatives to a successful conclusion
- Review and advise on restructuring Terms & Conditions and optimise train crew and rolling stock schedules. We can automate the optimisation process so that each time the train service is altered or amended the train crew and rolling stock resource is optimised.
- Review shift patterns and shift length to maximise productivity and safety
- Review operational training to ensure best use is being made of time, resources and training tools available

Fatigue and risk index calculator



Safety management system audit and review

RODL are able to provide an audit process that is aimed at:

- Testing both systems and individuals
- Establishing any areas of non-compliance with SMS requirements, and
- Identifying areas of good practice and to establish whether non-compliances are localised or are systemic

The audit will be designed, delivered and reported on in accordance with the independent audit process flowchart

To assist all managers involved in the process a simplistic traffic light system is applied

System Requirement Ratings (SRR)		
0	Non Compliant	Applies when there is evidence that (1) previous shortcomings have not been addressed, (2) the system requirement is weak in a number of areas, or (3) the procedures in use are ineffectual in addressing the risk.
1	Partially Compliant	Applies when procedures exist across the majority of areas and have been implemented and to a level, work well. However, there remain areas where there is a failure to fully implement the requirements.
2	Fully Compliant	Applies where there is a fully effective system in all areas.

Independent audit process flowchart

